

Notice of References Cited		Application/Control No.	Applicant(s)/Patent Under Reexamination	
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Examiner		Art Unit		Page 1 of 1
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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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	B	US-6,022,221	02-2000	Boon, John F.	434/156
	C	US-6,039,575	03-2000	L'Allier et al.	434/323
	D	US-6,285,993	09-2001	Ferrell, Joe G.	706/45
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	M	US-			

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
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	V	"From The Editor: Managing Human Resources Is Vital For Successful Manufacturing", Manufacturing Automation, v3, n11, pN/A, August 1994.
	W	"Vega: Vega Skillchange multimedia program helps to overcome IT services skills shortage", M2 Presswire, August 29, 2000.
	X	"A Systematic approach to produce small courseware modules for combined learning and knowledge management environments", by Ines Grutzner, Niniek Angkasaputra, Dietmar Pfahl, SEKE 02, July 15-19, 2002, Ischia, Italy.

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.